

ADR LUNCHTIME SERIES

Handling Workplace Bullying

Workplace bullying leads to distraction from workplace goals, reduced productivity, and excessive turnover. It can be as subtle as nonverbal gestures and utterances and as volatile as threatened physical abuse. What can the victim do? What can the organization do? This interactive workshop will explore avenues and remedies for how these challenges may be dealt with in the Federal workplace. Using discussions, case studies based on real-life scenarios, role-play exercises, and video, the presenters will help participants identify workplace bullying and offer practical suggestions using conflict management processes and tools.

Denise McKenney – Commissioner, Federal Mediation and Conciliation Service

Jennifer Ortiz – Attorney, U.S. Equal Employment Opportunity Commission, Houston District Office

Sponsored by the Interagency ADR Working Group, Workplace Conflict Management Section

Date: Thursday, January 14, 2010

Time: Noon - 1:30 PM

Please allow extra time for security procedures

**Location: U.S. Department of Energy
1000 Independence Ave., SW, Room GJ-015
Washington, D.C. 20585**

Directions:

Orange/Blue Line-Smithsonian/Holocaust Museum/Bureau of Engraving and Printing Exit; **Yellow Line**-L'Enfant Plaza/Maryland Ave. Exit

Please RSVP by January 8, 2010, with name, citizenship, and agency/employer to Cindy Mazur, ADR Director, FEMA, at cindy.mazur@dhs.gov. **Questions? Call Cindy at (202) 646-4094.** If you would like to listen via teleconference, please contact Pamela Pontillo at Pamela.Pontillo@hq.doe.gov.