

ADR LUNCHTIME SERIES

The Power of Asking the Best Questions

The most successful ADR professionals ask effective questions strategically. Participants in this interactive, dynamic, and *very* practical session will learn about:

- A discipline of asking the best questions, listening, and facilitating that
 - is thoughtful, balanced, and comprehensive
 - has inherent dignity and respect, as well as accountability
- The mediation mindset--how to activate, utilize, and strengthen it
- The principles, perspectives, and practices of Question Thinking
- Guidelines for facilitating authentic, collaborative conversations that lead to resolution *and* do not derail or end up in self-righteous "stand offs"

Marilee Adams, Ph.D.—Author of the bestselling book: *Change Your Questions, Change Your Life: 10 Powerful Tools for Life and Work*.
President of the Inquiry Institute.

**Sponsored by the Interagency ADR Working Group, Workplace
Conflict Management Section**

Date: Thursday, February 4, 2010

Time: Noon - 1:30 PM

Please allow extra time for security procedures

Location: U.S. Department of Energy
1000 Independence Ave., SW, Room GJ-015
Washington, D.C. 20585

Directions:

Orange/Blue Line-Smithsonian/Holocaust Museum/Bureau of Engraving and
Printing Exit; **Yellow Line**-L'Enfant Plaza/Maryland Ave. Exit

Please RSVP by January 29, 2010, with name, citizenship, and agency/employer to Cindy Mazur, ADR Director, FEMA, at cindy.mazur@dhs.gov. **Questions? Call Cindy at (202) 646-4094.** If you would like to listen via teleconference, please contact Pamela Pontillo at Pamela.Pontillo@hq.doe.gov.