

## ADR LUNCHTIME SERIES

### Transforming Conflict in Mediation--Learnings for Everyday Negotiation

Learn how to navigate difficult situations with ease, while creating meaningful outcomes that positively impact your daily life. Join a pioneer mediator who is a national and international trainer of the Transformative Approach to Mediation. The speaker will share learnings for and tips on improving interactions with colleagues, co-workers, friends, and family for daily negotiations. The presenter will lead an interactive exploration into interpersonal neurobiology and the social brain.

**Speaker:** **Louise Phipps Senft**  
**CEO of Baltimore Mediation**

**Presented by: The Interagency ADR Working Group, Workplace  
Conflict Management Section**

**Date:** **Wednesday July 11, 2012**  
**Time:** **Noon-1:30 PM (EASTERN TIME)**  
*Please allow extra time for security procedures*  
**Location:** **U.S. Department of Energy**  
**1000 Independence Ave., SW, Room GJ-015**  
**Washington, D.C. 20585**

Directions: **Orange/Blue** Lines- Smithsonian/Holocaust Museum/Bureau of Engraving and Printing Exit; **Yellow** Line- L'Enfant Plaza/Maryland Ave, Exit.

To attend in person, please register by email to [cindy.mazur@dhs.gov](mailto:cindy.mazur@dhs.gov) and provide name, citizenship, and agency/employer by July 3. **Questions? Please call Cindy Mazur at (202) 646-4094.** To participate via teleconference, please call (225) 383-8961; access code: 826498. For questions or problems related to the teleconference, please call the AT&T specialist at (800) 526-2655, folder ID# 939935732. You can obtain the handouts a few days before this program by going to the speaker's website at [www.BaltimoreMediation.com](http://www.BaltimoreMediation.com). If you have questions during the program, please e-mail Loretta Vardy, who will be in attendance, at [Loretta.vardy@fema.dhs.gov](mailto:Loretta.vardy@fema.dhs.gov).