

# ADR LUNCHTIME SERIES

## The Power of Asking the Best Questions

The most successful ADR professionals ask effective questions strategically. Participants in this interactive, dynamic, and *very* practical session will learn about:

- A discipline of asking the best questions, listening, and facilitating that
  - is thoughtful, balanced, and comprehensive
  - has inherent dignity and respect, as well as accountability
- The mediation mindset--how to activate, utilize, and strengthen it
- The principles, perspectives, and practices of Question Thinking
- Guidelines for facilitating authentic, collaborative conversations that lead to resolution *and* do not derail or end up in self-righteous "stand offs"

Marilee Adams, Ph.D.—Author of the bestselling book: *Change Your Questions, Change Your Life: 10 Powerful Tools for Life and Work*.  
President of the Inquiry Institute.

**Sponsored by the Interagency ADR Working Group, Workplace  
Conflict Management Section**

**Date:** Thursday, February 4, 2010

**Time:** Noon - 1:30 PM

*Please allow extra time for security procedures*

**Location:** U.S. Department of Energy  
1000 Independence Ave., SW, Room GJ-015  
Washington, D.C. 20585

**Directions:**

**Orange/Blue Line**-Smithsonian/Holocaust Museum/Bureau of Engraving and  
Printing Exit; **Yellow Line**-L'Enfant Plaza/Maryland Ave. Exit

**Please RSVP** by January 29, 2010, with name, citizenship, and agency/employer to Cindy Mazur, ADR Director, FEMA, at [cindy.mazur@dhs.gov](mailto:cindy.mazur@dhs.gov). **Questions? Call Cindy at (202) 646-4094.** If you would like to listen via teleconference, please contact Pamela Pontillo at [Pamela.Pontillo@hq.doe.gov](mailto:Pamela.Pontillo@hq.doe.gov).