

COALITION OF FEDERAL OMBUDSMAN  
ANNUAL CONFERENCE

Wednesday, September 30, 2015

United States Patent and Trademark Office  
Alexandria, Virginia



The Executive Committee of the Coalition of Federal Ombudsman is pleased to invite you to the 2015 Annual Conference!

Register ▶

Click the above icon or visit <http://cofo2015.eventzilla.net>

**WHEN:** Wednesday, September 30, 2015, 8:00 a.m. (check-in begins at 7:30 a.m.)

**WHERE:** U.S. Patent and Trademark Office, James Madison Building, Main Auditorium, Concourse Level, 600 Dulany Street, Alexandria, Virginia (Near King Street Metro). Click [HERE](#) for directions and parking information.

**TOPICS:** We will have a balanced agenda for internal and external ombuds. Topics will include building collaborative partnerships; legal updates and policy issues; ombuds in the financial industry; deep dives for new external ombuds; advanced practice and ethical challenges; developing clear, concise, and effective written products; communication strategies with challenging visitors; speed mentoring, and more!

We hope you can join us for a day of learning and collaboration!

For questions or to be added to the WEBINAR registration list, contact Scott Deyo at [deyosm@nga.mil](mailto:deyosm@nga.mil), 571-557-0898.

