

ADR LUNCHTIME SERIES

Preventing “Wack-a-Mole” Conflict Management and Creating High Performance Teams

Many individuals and teams use a “Wack-a-Mole” approach to address conflict. This is a costly, time-consuming approach that exacerbates the problem, erodes trust, and interferes with mission success. In order for a team to successfully address conflict and move into high performance, it must be able to use a variety of ADR principles, processes, and tools. In this high energy and engaging presentation, Dave will launch the program with a sand film, “Synergy,” that incorporates conflict principles and builds a foundation for the rest of the program. Participants will learn two proven, reproducible, and immediately applicable tools that can be intertwined or used independently, both from the individual and team perspective.

David A. Gerber – President, Synergy Development & Training, LLC

Presented by: The Interagency ADR Working Group, Workplace Conflict Management Section

Date: Thursday, July 28, 2011
Time: Noon - 1:30 PM (EASTERN time)
Please allow extra time for security procedures

Location: U.S. Department of Energy
1000 Independence Ave, SW, Room GJ-015
Washington, D.C. 20585

Directions:
Orange/Blue Line - Smithsonian/Holocaust Museum/Bureau of Engraving and Printing Exit; Yellow Line - L'Enfant Plaza/Maryland Ave. Exit

To attend in person, please register by email to loretta.vardy@dhs.gov and provide name, citizenship, and agency/employer by July 14. Questions? Please call Loretta Vardy at (202) 212-1563.

To listen only via teleconference, please call (954) 797-1657; access code 866480. For questions or problems during the teleconference, please call AT&T specialist at (800) 526-2655, folder ID# 939935732. Note, there will be a 10 minute video at the beginning of the program. If you have questions during the program, please e-mail Victor Voloshin at Victor.Voloshin@eeoc.gov.