Part III: CHAPTER 5

ADR on the Web: Links and Resources

A. Organizations

American Arbitration Association
http://www.adr.org/

ABA Section of Dispute Resolution
http://www.abanet.org/dispute/home

The Academy of Family Mediators
http://www.igc.apc.org/afm

Better Business Bureau Dispute Resolution Services
http://www.bbb.org/complaints/index.asp

Conflict Net
http://www.igc.org/igc/members/cn.html

Conflict Resolution Center International
http://www.conflictres.org/

Conflict Resolution Resource Center
http://www.conflict-resolution.net/

CPR Institute for Dispute Resolution
http://www.cpradr.org/welcome.htm

Foundation for Prevention and Early Conflict Resolution
http://www.conflictresolution.org/

Industrial Relations Research Association
http://www.telecity.org/kalm/links.htm

The Justice Center of Atlanta
http://www.justicecenter.org/

Mediation Information & Resource Center
http://www.mediate.com/
ADR on the Web: Links and Resources

Mediation Works, Inc.
http://www.mwi.org/

National Arbitration Forum
http://www.arb-forum.com/

National Institute for Dispute Resolution
http://www.continet.com/nidr/index.html

The Ombudsman Association
http://web.mit.edu/negotiation/toa/

Online Ombuds Office
http://128.119.199.27/center/ombuds/

RAND Institute for Civil Justice
http://www.rand.org/centers/ici/

Society of Professionals in Dispute Resolution
http://www.spidr.org/

Technical Arbitration and Conflict Resolution
http://www.batnet.com/oikoumene/tacr.html

The Academy of Family Mediators
http://www.igc.apc.org/afm

VA Mediation Program Design
http://www.va.gov/adr/index.htm

B. Educational Institutions

Center for Information Technology & Dispute Resolution
http://aaron.sbs.umass.edu/center/Default.htm

Center for the Study of Dispute Resolution
http://www.law.missouri.edu/csdr/links.html

Conflict Resolution Education Network (CRENet)
http://www.crenet.org/

Cornell/PERC Institute of Conflict Resolution
http://www.ilr.cornell.edu/depts/ICR/
Emory Law Library, Electronic Reference Desk - ADR  
http://www.law.emory.edu/FOCAL/adr.html

Florida State University - School Conflict Resolution/Peer Mediation  
http://www.coe.ufl.edu/CRPM/CRPMhome.html

Fresno Pacific University - Center for Peacemaking and Conflict Studies  
http://www.fresno.edu/pacs

Georgetown University, E. B. Williams Law Library.  
http://www.ll.georgetown.edu:80/lr/rs/dispute.html

GMU Libraries Conflict Analysis and Resolution  
http://library.gmu.edu/resources/socsci/conflict.html

Harvard Law School's Program on Negotiation  
http://www.pon.harvard.edu/

Humboldt State University - Institute for Study of Dispute Resolution  
http://www.humboldt.edu/~isadr/

Indiana Conflict Resolution Institute  
http://www.spea.indiana.edu/icri

Institute for the Study of Conflict Transformation  
http://www.hofstra.edu/Law/isct

Nova Southeastern University - ADR Resources on the Internet  
http://www.nova.edu/ssss/DR/adrwww.html

Ohio state journal on dispute resolution  
http://www.osu.edu/units/law/jdr/index.html

University of Colorado - Conflict Research Consortium  
http://www.colorado.edu/conflict/index.html

Uvic Institute for Dispute Resolution  
http://dispute.resolution.uvic.ca/

Willamette Law Online Dispute Resolution  
http://www.willamette.edu/law/wlo/dis-res/
C. Federal Government

Alternative Dispute Resolution at the General Services Administration Board of Contract Appeals –
http://users.erols.com/arbmmed/article.htm

Army Materiel Command Alternative Dispute resolution Program

Defense Logistics Agency
http://www.dscc.dla.mil/offices/doccr/adr/adr.html

Department of Agriculture - Conflict Prevention and Resolution Center
http://www.usda.gov/cprc/

Department of Air Force - ADR Home Page
www.adr.af.mil

Department of Commerce, NOAA - Western Administrative Support Center, Human Resources Services
http://www.wasc.noaa.gov/wasc/HRD/adr.htm

Department of Energy - Office of Dispute Resolution
www.gc.doe.gov/adr/index.html

Department of Health and Human Services - Departmental Appeals Board
http://www.os.dhhs.gov/progorg/dab/

Department of the Interior, Bureau of Land Management - Alternative Dispute Resolution Page
http://www-a.blm.gov/nadr/

Department of the Interior, Bureau of Reclamation - Conflict Management Handbook
http://www.usbr.gov/hr/conflict/

Department of Justice, Office of Dispute Resolution
http://www.usdoj.gov/odr/index.html

Department of Labor Program, Alternative Dispute Resolution
Department of the Navy - Alternative Dispute Resolution Website
http://www.ogc.secnav.hq.navy.mil/adr/

Department of Veteran's Affairs - ADR & Mediation
http://www.va.gov/adr/

Equal Employment Opportunity Commission, Mediation
http://www.eeoc.gov/mediate/index.html

Federal Aviation Administration - Office of Dispute Resolution for Acquisition
http://www.faa.gov/agc/

Federal Energy Regulatory Commission - ADR Page
http://www.ferc.fed.us/ogc/adr/adr.htm

Federal Executive Board, Seattle - Alternative Dispute Resolution Committee
http://www.northwest.gsa.gov/sfeb/sfebadr.htm

Federal Labor Relations Authority - Collaboration and Alternative Dispute Resolution Activities
http://www.flra.gov/24.html

Federal Mediation and Conciliation Service
http://www.fmcs.gov/

Government Information Locator Service (GILS)
For Federal Register and Presidential Documents on ADR, etc.
http://www.access.gpo.gov/su_docs/gils/gils.html

House of Representatives Internet Law Library Alternative Dispute Resolution, Arbitration, and Mediation
http://law.house.gov/314.htm

Institute for Environmental Conflict Resolution http://www.ecr.gov/
ECR's Roster of Environmental Neutrals http://www.ecr.gov/roster.htm

Interagency Alternative Dispute Resolution Working Groups Website
http://www.financenet.gov/iadrwg/

Merit Systems Protection Board
http://www.mspb.gov
National Institutes of Health, Office of the Ombudsman - Center for Cooperative Resolution
http://www4.od.nih.gov/ccr

Office of Personnel Management
http://www.opm.gov

Office of Special Counsel
http://www.osc.gov

D. Legislation, Statutes, and Presidential Documents - Web


U.S. Code: Title 9 - Arbitration http://www4.law.cornell.edu/uscode/9/

U.S. Code: Title 29 - Labor http://www4.law.cornell.edu/uscode/29/


E. Agency Policy and Guidance


F. Standards and Codes - Web


http://www.adr.org/rules/ethics/code.html

ABA, SPIDR, AAA. Model Standards of Practice for Mediators of the ABA, SPIDR and AAA. www.mediate.com/ethics/spidrstd.cfm

Arbitration and Mediation Institute of Canada. Code of Ethics.
http://www.amic.org/Ethics.html

British Columbia Mediators Roster Society. Standards of Conduct for Mediators.
http://www.mediator-roster.bc.ca/code.html

http://www.attorneygeneral.jus.gov.on.ca/manmed/codecndct.htm

CPR. Conflict of Interest in Mediation: Selected Provisions and Proposals Compiled by CPR.
http://www.cpradr.org/conflict.htm

http://www.cpradr.org/cpr-george.html

Lex Mundi College of Mediators. Code of Ethics for Mediators.
http://www.lexmundi.org/med-ethics.html

Mediation Council of Illinois. Standards of Practice for Mediators.
www.mediate.com/ethics/mcillstd.cfm

http://www.adr.org/rules/ethics/labor_code.html
Network: Interaction for Conflict Resolution. Standards and
Credentials: from dispute resolution Organizations across North
America.

North Carolina State Mediation Standards of Practice.
www.mediate.com/ethics/ncmastd.cfm

http://web.mit.edu/negotiation/toa/TOAcoe.html

The Ombudsman Association. Standards of Practice.
http://web.mit.edu/negotiation/toa/TOAsop.html

Oregon Mediation Association. Oregon State Mediation Standards of
Practice.
www.mediate.com/ethics/omastd.cfm

Pennsylvania Council of Mediators. (Nov. 6, 1998). Ethics and
Standards of Conduct.
http://www.mediate.com/ethics/iamstd.cfm

SPIDR. (June 1986). Ethical Standards of Professional
Responsibility.
www.spidr.org/ethic.htm

G. Bibliographies

Bibliography on the Evolution of Cooperation.
http://pscs.physics.lsa.umich.edu/RESEARCH/Evol_of_Coop_Bibli-
ography.html

Bibliography of Readings on Transformative Approaches to
Conflict.
http://www.colorado.edu/conflict/transform/transbib.htm

http://www.cpradr.org/readbibl.htm

George Mason University. University Libraries Electronic
Resources, Conflict Analysis and Resolution.
http://library.gmu.edu/resources/socsci/conflictmain.html
http://www.vuw.ac.nz/nzidr/Resources.htm


http://www.ncsc.dni.us/Library/Vidtitle.htm#ADR

**H. Guides and Best Practices**

ADR & Mediation Resources. (1998). Ten Commandments of Mediation (From an address by Joe Swerdzewski, GC, FLRA). 
http://www.adrr.com/adr2/ten.htm

http://www.adr.org/rules/guides/resolving_employment_disputes.html

http://www.adr.org/rules/guides/guide.html

http://www.adr.org/rules/guides/resolving_employment_disputes.html

Barnes, G. H., & Downs Rachlin & Martin. Introduction to Alternative Dispute Resolution. 
http://www.hg.org/adrintro2.html


http://www.adr.af.mil/compendium/compendium.htm
Department of Commerce. (Nov. 6, 1998). Primer on Alternative Dispute Resolution. 

http://www.usbr.gov/hr/conflict/ADR.PDF

Department of the Navy. ADR Lessons Learned. 
http://www.ogc.secnav.hq.navy.mil/adr/LessonsLearned.html

http://www.va.gov/adr/checklist.htm

http://www.va.gov/adr/process.html

Hieros Gamos. Guide to Alternate Dispute Resolution (with sample ADR rules and policies). 
http://www.hg.org/adr.html

http://www.colorado.edu/conflict/Theory_to_Practice/index.htm

Interagency ADR Working Group Website. Key Elements to Implementing a Successful ADR Program. 
http://www.financenet.gov/financenet/fed/iadrwg/keyelem.htm

http://www.adr.af.mil/iadrwg/

http://www.soc.titech.ac.jp/uem/governance/conflict-resol.html

http://www.opm.gov/er/adrguide/adrhome.html-ssi
I. Sample Agreements and Surveys


J. Journals, Newsletters and Listservs

ADR Currents. The Newsletter of Dispute Resolution Law and Practice. For selected articles from the American Arbitration Association award-winning publication go to http://www.adr.org/publications/currents/adr_currents.html. To subscribe, send email to Publications@adr.org


Alternatives. News monthly on new uses of ADR by corporations, firms, government agencies and the courts. A publication of CPR Institute For Dispute Resolution. New York. View articles online at http://www.cpradr.org/alt_scrn.htm or subscribe by sending an email to alternatives@cpradr.org.

The Conflict Resolution Newsletter
To subscribe, send an email to adrnews-request@conflict-resolution.net with the message ‘subscribe adrnews’ in the body of your email.

Conflict Resolution Notes. A publication of the Conflict Resolution Center International.
For information about subscribing and to view current issues go to: http://www.conflictres.org/crnotes.html.

Consensus. A quarterly newspaper focusing on consensus-building processes, environmental disputes, and other large, public conflicts. Published by The MIT-Harvard Public Disputes Program, which is a research project of the Program on Negotiation, Harvard University.
To subscribe go to: http://www.pon.harvard.edu/publ/consensus/index.html.

Dispute Resolution Journal. Provides in-depth articles on labor arbitrators, selecting neutrals, and other facets of ADR. Award-winning quarterly publication of the American Arbitration Association - Dispute Resolution Services Worldwide. To subscribe and to view selected articles, go to: http://www.adr.org/publications/drj/drj.html

Journal of Dispute Resolution. An interdisciplinary academic journal that features writings concerned with how to prevent and resolve disputes through various methods, including mediation, negotiation, consensus building, arbitration, and litigation. A publication of the University of Missouri-Columbia School Of Law in conjunction with The Center for the Study of Dispute Resolution.
To order a subscription or back issues go to: http://www.law.missouri.edu/csdr/jdr.html.

Listserv: Law "dispute-res"


Negotiation Journal. A quarterly publication committed to the development of better techniques for resolving differences among individuals, organizations, and governments through the give-and-take of negotiation. Publication sponsored by Harvard University's Program on Negotiation. To subscribe and view contents of recent issues go to: http://www.pon.harvard.edu/publ/negojnl/index.html.

Ohio State Journal On Dispute Resolution. Official journal of the ABA's Section of Dispute Resolution. Three articles issues contain articles, notes and comments, recent developments and book reviews. A fourth issue contains an annotated bibliography with over five hundred resources on alternative dispute resolution. Student-edited publication of The Ohio State University College of Law. To view article abstracts and to subscribe, go to: http://www.ohio-state.edu/units/law/jdr/.

Recent Developments in Dispute Resolution. Weekly newsletter provided by Willamette Law Online Dispute Resolution. To view articles and to subscribe go to:

Track Two. A quarterly publication of the Centre for Conflict Resolution and the Media Peace Centre to promote innovative and constructive approaches to community and political conflict, as an alternative to traditional adversarial tactics. To view the most recent issues and to subscribe go to:
http://ccrweb.ccr.uct.ac.za/two/index.html

K. Articles

Ethical and practical considerations in choosing whether and how to mediate. (1999). At ADR Resources.


L. Miscellaneous Web Resources

http://www.lectlaw.com/files/adr08.htm

http://www.abanet.org/dispute/cross.html

http://www.stanford.edu/~davidf/empowermenetevaluation.html

http://www.bbb.org/complaints/index.html

Birkhoff, J. E., Center for Information Technology and Dispute Resolution. (1997). Conflict Resolution Research FAQ.  
http://128.119.199.27/center/birkhoff.html

http://www.cpradr.org/adrscrn.htm


Department of Veteran Affairs. (June 16, 1998). Brief Description of ADR/Mediation Documents.  
http://www.va.gov/adr/design.htm

Department of Veteran Affairs. (June 17, 1998). VA mediation program design: Six principles of dispute systems design.  
http://www.va.gov/adr/design.htm

http://fedlaw.gsa.gov/legal89.htm

FindLaw. (1999). Dispute resolution, arbitration and mediation law resources.  
www.findlaw.com/01topics/11disputeres/index.html
http://www.lectlaw.com/tadr.htm

Legal Information Institute. ADR: an overview with a menu of sources. 
http://www.law.cornell.edu/topics/adr.html

http://www.law.cornell.edu/topics/collective_bargaining.html

http://www.adrr.com

Mediation Information and Resource Center. 
http://www.mediate.com

http://www.spidr.org/work.htm

http://www.ecr.gov/


http://www.interarb.com/vl/

http://www.interarb.com/vl/pages/Listings/Arbitrators/