

ADR LUNCHTIME SERIES PRESENTATION

How to Get People to do What You Want (Without Regretting It Later)

We depend on other people every day at work. Our supervisors, colleagues, and staff may support our ideas and projects, approve, and budget for things we want, help us overcome barriers and resistance, identify resources and solutions, and move projects forward. But what if we are at a standstill or at loggerheads with someone who is not cooperating or responding – or even actively blocking our way? In this interactive presentation, the participants will learn practical methods and skills to immediately resolve impasses and create greater buy-in, accountability, mutual trust, and goodwill.

Dian Killian, PhD, is the founder and lead trainer at Work Collaboratively, LLC; a CNVC certified trainer, certified life coach, and author of two books, including the popular *Connecting across Differences*. She has supported diverse organizations around the world, from small startups to large NGOs and Fortune 100 companies, including the UN Development Program, Merck Inc., Americorp, and Cornell University.

Speaker: Dian Killian, Ph.D., President, Work Collaboratively

Presented by the Interagency ADR Working Group, Workplace Conflict Management Section in coordination with the Department of Energy's Alternative Dispute Resolution Office.

Date: Tuesday, May 8, 2018
Time: Noon - 1:30 pm EDT
Location: U.S. Department of Energy
1000 Independence Ave, SW
Room 1E-245
Washington, D.C. 20585

If you need any special accommodations, please contact cindy.mazur@fema.dhs.gov no later than April 20, 2018.

To attend in person, everyone, including federal employees with an HSPD-12 government ID badge, must register by email to isabela.ferraz@hq.doe.gov and provide 1) name, 2) citizenship, and 3) agency/employer by May 2, 2018.

To attend via WebEx, Go to <http://doe.webex.com>. Enter the Meeting Number 905 904 831, then click "Join." Enter your first and last name, your email address, and Adr1234 as the event password. Follow instructions for the audio (select the "I will call in" option for better reception).

To listen only via teleconference, please call 1-415-527-5035 and use access code: 905 904 831. Please disregard the prompt for an Attendee ID by pressing # sign. To submit questions to the speaker during the program, please use WebEx chat or email elisabeth.bissell@fema.dhs.gov. Materials for this presentation will be posted at <http://www.adr.gov/events.html> several days before the program.