

# ADR LUNCHTIME SERIES PRESENTATION

## Part Two of the 2017 ADR Technology Series Effective Use of Web-based Software, Surveys, and Scheduling Tools to Provide ADR Services

With federal agency offices spread across the United States and around the world, many federal ADR programs have increased their reliance on new technologies as they provide ADR services and training. The panelists will discuss how their agencies use web-based software, surveys, and scheduling tools to provide ADR to their national and global clients. The panelists will also share their best practices, how the use of this technology can prevent disputes, common barriers to effective use of technology, and the methods to overcome these barriers. It is not necessary to have attended Part One of this series.

**Panelists:** **Daniel Rainey**  
Chief of Staff, NMB  
**Margaret Ross**  
Conflict Resolution Specialist, CPRC, EPA  
**Kevin Buffington**  
Commissioner and Field Technologies Administrator, FMCS

**Moderator:** **Michael Wolf**  
Director, CADRO, FLRA

**Presented by the Interagency ADR Working Group's Workplace Conflict Management Section and Technology Committee, in coordination with the Department of Energy's Office of Conflict Prevention and Resolution**

**Date:** Wednesday, May 10, 2017  
**Time:** Noon - 1:30 pm EDT *(Please allow extra time for security procedures)*  
**Location:** U.S. Department of Energy  
1000 Independence Ave, SW, Room GE-086  
(DOE Forrestal Main Auditorium)  
Washington, D.C. 20585

**Travel by Metro:**  Green and  Yellow Line - L'Enfant Plaza station (exit to Maryland Avenue) OR  Orange and  Blue Line - Smithsonian station (exit to Holocaust Museum/Bureau of Engraving and Printing).

**If you plan to attend in person and you need any special accommodations, or if you plan to attend this training online and you need any special accommodations, please contact [cindy.mazur@fema.dhs.gov](mailto:cindy.mazur@fema.dhs.gov) no later than April 24, 2017.**

**To attend in person,** everyone, including federal employees with an HSPD-12 government ID badge, must register by email to [cindy.mazur@fema.dhs.gov](mailto:cindy.mazur@fema.dhs.gov) and provide 1) name, 2) citizenship, and 3) agency/employer by April 28, 2017. You do *not* need to register to call-in or participate online.

**To attend via WebEx,** Go to [www.webex.com](http://www.webex.com) then click "Join." Enter the Meeting Number 995 699 377, your first and last name and your email address. Enter Adr1234 as the event password. Click "Join" and follow instructions for the audio (select the "I will call in" option for better reception).

**To listen only via teleconference,** please call 1-650-479-3208 and use access code: 995 699 377. **Please disregard the prompt for an Attendee ID by pressing # sign.** To submit questions to the speaker during the program, please use online chat or email [elisabeth.bissell@fema.dhs.gov](mailto:elisabeth.bissell@fema.dhs.gov). Materials for this presentation will be posted at <http://www.adr.gov/events.html> several days before the program.